

Report of	Meeting	Date
Chief Executive (Introduced by the Executive Member for Resources, Policy and Performance)	Executive Cabinet	22 November 2012

CHORLEY PARTNERSHIP PERFORMANCE MONITORING - SECOND QUARTER 2012/13

PURPOSE OF REPORT

- To update the Executive on the performance of the Chorley Partnership during the second quarter of 2012/2013, from 1 July to 30 September 2012.

RECOMMENDATION(S)

- That the report be noted.

EXECUTIVE SUMMARY OF REPORT

- This report sets out performance against the Chorley Partnership delivery plan and key performance indicators for the second quarter of 2012/13, 1 July to 30 September 2012. Performance is assessed on the delivery of partnership projects, against the measures in the delivery plan and key service delivery measures.
- Performance of the Chorley Partnership in achieving the key performance targets remains good. In summary:
 - Latest figures available for alcohol related hospital admissions show a year to date reduction of 11% at quarter four 2011/12 compared to quarter four 2010/11.
 - Primary fires in Chorley are lower than anticipated.
 - Crime overall has increased by 6.7% in quarter one and two compared to the same period last year, there has however been a significant decrease in anti-social behaviour, and domestic abuse detections is performing above target.
- Overall performance on the key projects / priorities in the Chorley Partnership delivery plan is good, with 74% rated green or completed.
- Overall performance of the key projects of the Chorley Partnership remains excellent, with all four projects currently rated 'green'.

Confidential report Please bold as appropriate	Yes	No
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Key Decision? Please bold as appropriate	Yes	No
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REASONS FOR RECOMMENDATION(S)

(If the recommendations are accepted)

7. To facilitate the on-going analysis and management of the Chorley Partnership's performance and delivery of funded projects.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

8. None.

CORPORATE PRIORITIES

9. This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all	√	A strong local economy	√
Clean, safe and healthy communities	√	An ambitious council that does more to meet the needs of residents and the local area	√

PERFORMANCE INDICATORS

10. This section includes an overview of the key performance indicators for the Chorley Partnership. This does not include indicators that are the responsibility of Chorley Council, as they are reported in the Council's Quarter Two Performance Report.

11. All Crime

The table below shows the crime levels at the end of quarter two:

Category	Q2 Last Year	Q2 This Year	% Change	YTD	% Change
All Crime	1441	1589	+10.3%	3059	+6.7%
Serious Acquisitive Crime	165	198	+20.0%	411	+18.8%
Burglary Dwelling	60	74	+23.3%	142	+11.8%
Vehicle Crime	104	123	+18.3%	260	+22.1%
Robbery	1	1	-	9	+50%
All Violent Crime	375	387	+3.2%	760	+4.5%
Violence Against the Person	353	365	+3.4%	711	+4.7%
Domestic Abuse	137	191	+39.4%	362	+23.1%
Domestic Abuse Detections (70%)	77%	75%		76%	
Domestic Violence Murder	0	0		0	
Criminal Damage (inc arson)	208	285	+37.0%	519	+18.8%
Anti Social Behaviour	1440	1375	-4.5%	2717	-6.8%
Detected Arsons (20%)	0.0%	9.1%		9.5%	

12. Crime levels in quarter two have been unseasonably high, and these factors have impacted on performance year to date (+6.7%). It should be noted that the actual numbers in these crime categories are relatively low.

13. Several factors may have contributed to the spike in crime, which bucks the national crime figure trend, this quarter:
- The police Division has experienced a high level of detection rates in recent months which reflects offenders asking for further offences to be considered which inflate the crime figures observed.
 - Changes to sentencing practice by the courts earlier in the year has led to alleged offenders being released with bail conditions where previously they may have been remanded.
 - An integrated offender management framework which was due to be in place has had delivery issues in recent months and, as a consequence, has not effectively managed offenders on release
 - A number of previously unknown offenders have come to police attention which would indicate an increase in opportunistic crimes
14. In order to deal with this the following actions are being taken:
- Detection rates in the Division remain the highest in the constabulary and one of the highest in the Country. This will inevitably and perhaps counter intuitively impact on recorded crime figures.
 - Pressure is being brought to bear on the services that deliver the integrated offender management framework in order to ensure offenders are effectively rehabilitated and deterred from reoffending
 - High profile targeted campaigns are in progress to highlight to potential victims of acquisitive crime the need to ensure vehicles, property and personal belongings are effectively to deter opportunistic crime.
15. Domestic Abuse detections remain high recording a year to date of 76% compared to a target of 70%.
16. Overall, in this quarter, there have been significant decreases in anti-social behaviour.

Detection Rates for All Crime in 2011/12

17. As previously requested the table below shows the most recent reportable detection rates.

2011/12 Detection Ratio (Year to date)						
All Crime	Serious Acquisitive Crime	Vehicle Crime	Domestic Burglary	All Violent Crime	Domestic Abuse	Criminal Damage & Arson
40.6%	63.5%	59.4%	73.3%	54.9%	76.6%	22.5%

18. **Fire related Key Performance Indicators**

Indicator	Target	YTD Performance
Deliberate Primary Fire	16	14
Accidental Primary Fire	27	22

19. Alcohol Related Admissions

Latest data published by the North West Public Health Observatory for Q4 2011/12 shows a reduction of 11% for Chorley when compared to the same period last year, and 6% year to date.

Rate of alcohol related admissions per 100,000 population			
	2010/11	2011/12	% reduction
Quarter Four	590	525	11%
Year to date	2343	2210	6%

SUSTAINABLE COMMUNITY STRATEGY DELIVERY PLAN 2011/12

20. The Chorley Partnership has 53 key projects/priorities in the delivery plan for 2012/2013. These projects/priorities are being delivered by eight of the key partners of the Chorley Partnership; Chorley Council, Lancashire County Council, Lancashire Constabulary, Lancashire Fire and Rescue, NHS Central Lancashire, Lancashire Teaching Hospitals, Runshaw College, and the Voluntary, Community and Faith Sector (VCFS), as well as partnership projects.

21. In quarter two 37 (72%) of the key priorities/projects were reported as green, 10 (10%) were reported as amber, and 2 (4%) are now complete. The other four remain unreported at this moment in time.

For those that are reported as amber, explanations and action plans for improvement have been provided by the lead organisation.

Organisation	Priority/Project	Reasons / Actions
Chorley Council	Explore the development of a service package for accommodation of 16 and 17 year olds	This project is the responsibility of Chorley Council, and has been reported in the council's quarter two performance report elsewhere on this agenda.
It is worth noting that the following have been reported as amber by partners and whilst the issue that the priority/project has been put in place to address may remain a problem, the planned work to tackle the issues appear to be progressing well.		
Lancashire Constabulary	Embed a multi-agency ASBRAC (Anti-Social Behaviour Risk Assessment Conference) approach to assist in the reduction of anti-social behaviour, thereby reducing the number of victims, the harm caused to them and the impact of anti-social activity on our communities.	ASBRAC process is now in place, a new system to identify the vulnerability of victims has been introduced and is working effectively. This will undoubtedly lead to an increase in the number of ASBRAC referrals. Chorley borough is showing a repeat asb rate of 6.8% which is roughly equivalent to last year, is best in the Division and compares favourably with most of the county.


Lancashire Constabulary	Reduce domestic abuse repeat rates by providing perpetrator interventions including addressing alcohol and drug issues	<p>The current repeat rate is 23%. This is a huge reduction from the peak figure of 33% just over 6 months ago.</p> <p>Work will continue to be done with regards to repeat offenders in identifying opportunities to intervene and prevent further offending.</p>
Lancashire County Council	Ensure that the local community is effectively engaged in the provision of public services, in particular the development, delivery and management of the library service including continued support for independence amongst older people through provision of Home Library Service and IT related developments in District Libraries.	The Home Library service continues to provide a service in the Chorley District. Promotions have been carried out to extend the service to Coppull and Eccleston. Go On Sessions take place on a weekly basis at 5 libraries in the district with the aim of introducing members of the public to computers and the internet. It was hoped that this would be extended to Coppull Library during September, but due to changes in staffing, this will now be January 2013. Silver Surfer sessions have taken place at Chorley Library during Older People's Week to encourage older people to use IT.
NHS Central Lancashire	Improve Health Services in relation to the priority areas of cardiovascular disease, respiratory disease, mental health and cancer, taking a life course approach	A range of initiatives have been put forward for 2012/13 which are at varying stages of implementation. For example, 24 hour blood pressure monitoring equipment has been provided to all GPs to enable better detection of hypertension and specialist tertiary treatment for serious heart attacks is now accessible from Blackpool. Longer term initiatives include development of a proposal for the healthy living pharmacy model and re-tendering of the Primary Care Mental Health service to improve access, service consistency and recovery outcomes
NHS Central Lancashire	Reduce Health Inequalities by working together to increase access to leisure opportunities and facilities, particularly for older, high risk and vulnerable groups	<p>A pilot programme of early detection / primary prevent of diabetes [Walk Away from Diabetes] has been commissioned and plans are in place to extend the community food growing programme.</p> <p>A single point of access for weight management is now being promoted although more work is needed physical activity provision for the target population.</p> <p>Following the Chorley Health Mela in May, a report has been compiled with follow up actions to tackle health inequalities.</p>
NHS Central Lancashire	Improve the health of our residents by raising awareness of the impact of lifestyle on health through health improvement programmes, uptake of screening programmes and uptake vaccination and immunisations programmes	The PCT is achieving all childhood immunisation schedules for under 2 year olds across central Lancashire. Uptake at 5 years continues to improve, however is below target. Actions to improve uptake includes on-going data cleansing with GP practices to ensure correct data held and the Specialist immunisation nurse continues to arrange home visits to provide information and offer vaccination to those that are currently not up to date with immunisations.


NHS Central Lancashire	Support the achievement of all the SCS priority areas by working in partnership to enable mental health and wellbeing resilience across the population through effective strategic commissioning support	Work is underway to strengthen intelligence in this area and develop asset based approaches to community mental health and wellbeing.
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PARTNERSHIP PROJECTS DELIVERY

22. The Chorley Partnership has four key projects for delivery during 2012/2013. These projects support the delivery of the vision, themes and priorities of the Sustainable Community Strategy 2010-2020. Each project uses Chorley Council's project management methodology to manage and monitor delivery. Included in the table below is a summary of the progress made in the last quarter, alongside any issues that have been encountered which may impact on the project.

23. Overall performance of the key projects remains good, with all of the projects rated 'green'.

Increasing Opportunities for NEET young people in Chorley	
What is it?	
This project will look at the current levels of young people who are not in employment, education or training in Chorley and the current provision for these young people, working to identify gaps in provision and put actions in place to ensure that these gaps can be filled.	
Lead Partner: Chorley Council	
RAG Status 	This project is now complete. Key outcomes include: <ul style="list-style-type: none"> - additional apprenticeship places for NEET young people - more effective communication between training and education organisations through the establishment of regular NEET provider meetings resulting in better information sharing and coordinated matching of young people to opportunities. - more effective marketing of employment and training opportunities through a new section on YPS website and the development of targeted publicity aimed at young people in Chorley. - partner commitment to delivering the LCC NEET Action Plan which is now over seen by the Chorley Children's Trust.

Embedding the NHS Reform in Chorley	
What is it?	
The project aims to enable the NHS reform changes to be embedded locally within Chorley. It will work with the emerging Clinical Commissioning Groups and county wide structures to ensure that an appropriate local structure and strategy is put in place.	
Lead Partner: Chorley Council	
RAG Status 	<p>The partnership is now functioning and has developed a local health and wellbeing plan which augments partner strategies e.g. the GPCCG and the Health and Wellbeing Board at County level.</p> <p>Links into wider health and wellbeing structures have been strengthened through additional representation from the Lancashire Health and Wellbeing Board in the form of Cllr Bridget Hilton, central districts Member representative, who will sit alongside Dr Bennett.</p> <p>The partnership are currently being consulted on the development of a 'public health offer' detailing how LCC will work with Districts in addressing public health issues and this is expected to be finalised in the new year. The partnership has also been consulted on the Chorley and South Ribble CCG Integrated Commissioning Plan.</p> <p>The next milestone for this work will be when LCC structures are formalised in April 2013 and delivery will commence.</p>

Volunteering in Chorley	
What is it?	
The project will aim to develop actions to increase recruitment, retention and support for volunteers in Chorley. Managed by the sector, it will assess the current provision for volunteers and put in place actions to increase recruitment, retention and support.	
Lead Partner: Chorley VCFS Network	
RAG Status 	<p>The Volunteer Development Officer (VDO) has now been recruited and continues to engage with voluntary organisations and groups across Chorley.</p> <p>During September a survey was devised and distributed to 216 voluntary organisations and groups across Chorley, the survey was devised to establish a 'base-line' of volunteering activity across the local area, capturing information on volunteer numbers, volunteering hours, local requirements and training requirements.</p> <p>It has also been agreed to create an online hub for volunteering opportunities by working in partnership with the Community PowWow website which is expected towards the end of this year.</p>

Managing personal finances – protecting vulnerable people

What is it?

The project will aim to help protect vulnerable families in Chorley by tackling social isolation, and working to identify economic causes of isolation among vulnerable families. In phase one, it will work to identify issues with social isolation which could be the result of mobility issues, transport issues, financial concerns or a wide range of other factors and then to identify an action plan to tackle them. In phase two, it will work to identify economic causes of isolation among vulnerable families by taking into account the changes being made nationally (around welfare reform) and locally which are having an impact on vulnerable families. It will assess what support may be needed from a range of partners to ensure that these families are protected.

Lead Partner: Chorley Council

RAG Status

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The action plan resulting from phase 1 of this project is now complete with any on-going activity to be incorporated as part of phase 2.

To date, work on phase 2 has focussed on understanding the potential impacts of the Welfare Reform's as well as profiling and mapping data on vulnerable families in Chorley (including the results of baseline survey of local families) to better understand the needs of this group.

This work will inform the development and targeting of a range of interventions, in cooperation with the Working Together With Families programme, to prepare families for future changes.

IMPLICATIONS OF REPORT

24. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	✓	Policy and Communications	

GARY HALL
CHIEF EXECUTIVE

Background Papers

Document	Date	File	Place of Inspection
Quarterly Data: 2008/09 Quarter 1 to 2011/12 Quarter 4 - Updated 5/9/2012	September 2012	http://www.lape.org.uk/downloads/NI39%20Quarterly%20Trend%20Q1_2008-09%20to%20Q4_2011-12%20Provisional%20Summary.xlsx	Online

Report Author	Ext	Date	Doc ID
Louise Wingfield	5061	26 July 2012	Chorley Partnership 1 st Quarter Report